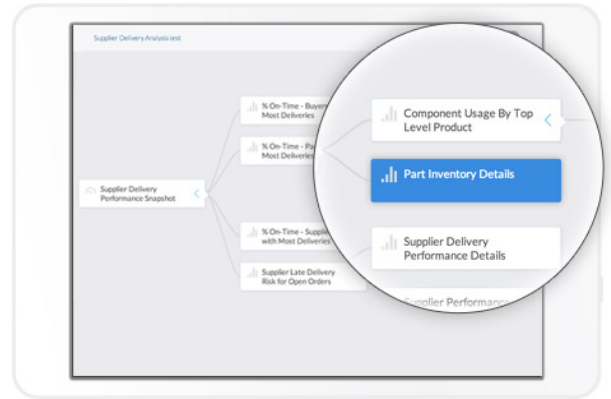


# Professional Services

## Overview

FusionOps is a supply chain analytics company that brings together cloud, Big Data, and a next-generation, self-service platform to deliver global supply chain visibility. Our people are experts in supply chain, business intelligence, and software. We offer specialized services in the areas of implementation, integration, infographic design, and strategic consulting.



## A Proven Services Methodology

### Implementation Services

FusionOps' proven methodology, comprised of standard deployment and configuration tasks, guides every implementation. FusionOps customers with production implementation projects have the following service elements available for their project delivery:

- Project Management & Methodology
- Business Intelligence Expertise
- Supply Chain Expertise
- End-User Training
- User Roles Setup & Guidance
- Configuration of Pre-Built Reports, Dashboards, & Infographics
- Data Source Connection
- Data Extraction
- Data Validation & Testing

### Premium Services

FusionOps offers a wide-range of development and strategic services to meet unique requirements related to our customers' industry, end-users, or disparate data sources. Customers engage FusionOps for assistance in the areas of:

- Custom Measures & Dimensions Development
- Custom Reports, Dashboards, & Infographics Development
- Data Harmonization of Multiple Sources
- Supply Chain Analytics Strategic Consulting for:
  - Pharma
  - Apparel & Footwear
  - Factory Quality

“We have a large number of complex requirements and have worked hand in hand with FusionOps to quickly deliver visibility into our operations...They are delivering.”

– Fred Pond, CIO, Columbia Sportswear

## Jumpstart Your Production Rollout

Get into production fast with an implementation that is streamlined and full-featured! New customers benefit from the **FusionOps Jumpstart**, which is a fixed-price, all-inclusive package. We start with your completed FusionOps proof-of-concept and work with you to productionalize it. In addition, your Jumpstart includes:

- Technical Services Manager to manage project delivery
- Customer Success Manager to ensure your satisfaction
- Data source connection and extractions
- Standard metrics configured and tested
- Set-aside development hours for custom metrics
- Security roles and users setup
- Custom training session onsite or remote

## Impactful Infographic Designs

Engage our graphics design team to create custom interactive infographics that tell a story and make your data come alive! From the executive boardroom to the shop floor, our LiveAnalytics™ infographics are a powerful view of, and into, your business.

